


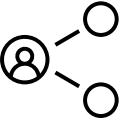


Good Practices for conduct of Assessment through Aadhaar Enabled Assessor Application




Problem Statement: During assessment, Wrong/Failed Aadhaar data is showing on the APP.



Solution: For Aadhaar Authentication Issue

	Check whether the photo on the Aadhaar Card matches with the candidate on the ground.
	In case the candidate authentication process fails, please use other fingers for authentication instead of repeating the authentication process with the same finger.
	Awareness needs to be raised by the TP that if the Aadhaar Biometric is locked, ask the candidates to get their Aadhaar unlocked over the UIDAI portal.
	SSC to communicate with Assessment agencies that Biometric device lens needs to be cleaned before initiating any new transaction.

Problem Statement: Error N102, N101 and Invalid PID block comes up during authentication process.

Solution: For RD Service Issue

	User should ensure RD service application is installed in the device.
	The RD service device and Application installed for authentication should be of the same company.
	The RD service application should be regularly updated from Play Store.

	<p>Ensure that the RD service device is activated before the conduct of the assessment. The user should renew the validity of the RD service device before its expiration. Generally, the RD device comes with a one-year license that needs to be renewed every year.</p>
	<p>OTG cable should be properly connected and must not be damaged.</p>